



Stettler Regional Emergency Management Agency

Box 1270
6602 – 44 Avenue
Stettler, Alberta T0C 2L0
Hotline: 403-742-7300

March 23, 2020

Key Hotlines

- **Income Support: 1-877-644-9992**
- **Alberta Connects Contact Centre – 310-4455 (8 AM – 8 PM, seven days a week)**
- **County of Stettler Inquiries- 403-742-4441**
- **Town of Stettler Inquiries – 403-742-8305**
- **Government of Alberta General Line: 310-0000**
- **Alberta Emergency Management Agency Unsolicited Offers Program** is now set up in response to growing offers of generosity. Those wanting to help can go to – alberta.ca/COVID19offersprogram

What is the Town/County's emergency plan?

The Town and County are monitoring the situation closely and aligning with the directives provided by Alberta Health Services and partnering agencies. We are working together with our Regional Emergency Agency to execute all provincial and federal mandates as they come.

Are you closing any facilities?

At this time, the Stettler Recreation Centre, Stettler Community Hall, Stettler Fire Hall, Town and County Public Works Shops and Town and County Offices are closed. Clearview School district has also closed their doors to the public. Due to provincial and federal mandates, public and private recreation facilities, bars and select restaurants are also closed.

When are they re-opening?

There are currently no plans to re-open these facilities. Further information will be provided when it is available.

Will there be any interruptions to essential services (water, sewer, roads, garbage, and recycling)?

The Town and County are making personnel plans and protocols to ensure that there are no interruptions to essential services. Non-essential services such as water meter changes, tree trimming, etc. may be postponed to a further date.

When are the schools re-opening?

This decision will be made by Alberta Education and Alberta Health Services. News specifically related to the Clearview School District can be found on their website - www.clearview.ca .

Does anyone have COVID-19 (Coronavirus) in Stettler?

There are currently no confirmed reports of cases in Stettler. Reports of confirmed cases can be found on albertahealthservices.ca

What happens when the hospitals become too crowded?

The Town and County do not have jurisdiction over healthcare and will assist with any actions deemed necessary by Alberta Health Services.

Are the due dates for my Town & County bills still effective?

The due dates for Pet Licenses at the Town of Stettler have been postponed for the foreseeable future. All other billing dates will remain the same at this time. Payments can be made to the County of Stettler or Town of Stettler through online banking, over the phone or at the Office. Please call in advance if you would like to leave a physical payment at the office.

I am organizing an event - should I be cancelling?

The Government of Alberta has placed restrictions on gatherings over 50 people. We recommend being proactive and postponing all public gatherings at this time.

All public facilities like the library are closed – how do I apply for Employment Insurance or other government programs?

Shaw Go Wi-Fi and Telus Wi-Fi are apps you may download onto your phones. They have opened up free hotspots available to anyone, where you make access free Wi-Fi. Once you have downloaded the apps, you will be able to access their maps of the locations of the free Wi-Fi.

Stettler Adult Learning Centre will set up, by appointment only, an opportunity to come in and use their computers if required. 403-742-6700.